From: Holmes, Patricia [holmes.patricia@epa.gov]
Sent: 2/25/2020 4:03:45 PM
To: Tyler, Kip [Tyler.Kip@epa.gov]
Subject: RE: Remote Support Invitation from Holmes, Patricia

https://ismcgepa.service-now.com/

From: Tyler, Kip <Tyler.Kip@epa.gov>
Sent: Monday, February 24, 2020 3:13 PM
To: Holmes, Patricia <holmes.patricia@epa.gov>
Subject: RE: Remote Support Invitation from Holmes, Patricia

Hi Patricia.

Thanks for talking on Friday about multiple issues. What is the status of getting the export list from the inbox titled "R4NPDES.Kampachi?" Also, I did not receive the form to request help for our IT issues related to sorting, organizing, compiling emails, and sending notification within the above referenced folder. Thank you.

Kip Tyler
w 404.562.9294 | m 404.323.6094

From: Holmes, Patricia <holmes.patricia@epa.gov>
Sent: Friday, February 21, 2020 1:32 PM
To: Tyler, Kip <Tyler.Kip@epa.gov>
Subject: Remote Support Invitation from Holmes, Patricia

Holmes, Patricia would like to start a support session with you. To do so, please click on the link below and follow the online instructions.

https://remoteassist2.epa.gov/?ak=089fa0a68afa32a77ddd974b168ddaab

Bomgar enables a support representative to view your screen in order to assist you. Session traffic is fully encrypted to protect your system's data. Once a session has begun, you will be able to end it at any time.

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